

## **Product Schedule for the Pulse Energy Freedom Plan**

This is the Product Schedule referred to in Our Standard Terms and Conditions for the supply of Energy to Residential Customers (**Standard Terms**). All capitalised terms used in this schedule have a particular meaning which is specified in the Standard Terms. All clause references in this Product Schedule are references to clauses in the Standard Terms. These terms apply to customers on the Pioneer Plan in addition to the Standard Terms and may be amended from time to time in accordance with the Standard Terms. If there is a conflict between a term in Our Standard Terms and in this Product Schedule, the term in this Product Schedule will apply. Any capitalised terms set out in this Product Schedule which are not defined in this Product Schedule have the same meaning as set out in the Standard Terms.

### **Availability**

The Pulse Energy Freedom Plan is available in a selected number of regions and for a limited time period unless extended by Pulse at its sole discretion.

### **Price Protection**

Price Protection applies to Your Energy Rate net of any Price Promise Adjustments for a period of three years from the date you originally switched to this product and does not apply to charges under Delivery on Your Price Plan (including Network Services, Retailer Services and Metering). Beyond the Price Protection period We will give You notice of any change in accordance with the Standard Terms.

### **Payment Terms**

All of Our standard payment options as detailed in Our Standard Terms apply to this Plan.

### **Late Payment**

If full payment of an invoice is not received by the due date stated on the invoice an administration of arrears charge will be applied to Your account. This charge will be \$1 + GST per day that the balance of the invoice remains unpaid.

### **Termination of Your Account**

If You wish to terminate Your Agreement for any reason You are able to do so by contacting Us using the details as set out in Schedule 1 of our Standard Terms. You must provide Us with 30 days' notice. If You terminate this Agreement without providing Us with 30 days' notice You must pay Us a termination fee of \$150.

Your Price Protection will also cease as of the date You switch plans, unless a new Price Protection offer is available on Your new plan in which case that Price Protection offer as detailed in Your new Product Schedule will apply from the date You switch plans.