

Product Schedule for solarZero Plan

This is the Product Schedule referred to in Our Standard Terms and Conditions for the supply of Energy to Residential Customers (**Standard Terms**). All capitalised terms used in this schedule have a particular meaning which is specified in the Standard Terms. All clause references in this Product Schedule are references to clauses in Our Standard Terms. These terms apply to customers on the solarZero Plan in addition to Our Standard Terms and may be amended from time to time in accordance with Our Standard Terms. If there is a conflict between a term in Our Standard Terms and in this Product Schedule, the term in this Product Schedule will apply. Any capitalised terms set out in this Product Schedule which are not defined in this Product Schedule have the same meaning as set out in the Standard Terms.

Availability

The solarZero Plan is available to residential electricity and gas customers. In order to be eligible for this plan:

- Your Premises must have an advanced meter currently installed that we can communicate with remotely; and
- You must have an Energy Services Agreement with Solar City Energy Services Limited for the provision of Energy Services as defined within the Solar City Energy Services Agreement (**Solar City Agreement**) for Your Premises.

The All Energy Discount will apply to customers who have both their electricity and gas accounts with this solarZero Plan.

If Your Solar City Agreement comes to an end, or You move Premises and do not have a replacement Solar City Agreement at Your new Premises, then We will move You to a new plan and notify You of the details of the new plan.

Payment Terms

The solarZero Plan is only available with online billing and where full payment of each invoice is made via Direct Debit.

Late Payment

If full payment of an invoice is not received by the due date stated on the invoice an administration of arrears charge will best applied to Your account. This charge will be \$1 + GST per day that the balance of the invoice remains unpaid.

Termination, switching accounts or moving premises

If You wish to terminate Your Agreement with Us for any reason You are able to do so by contacting Us using the details as set out in Schedule 1 of Our Standard Terms or on Our Website.

On termination of Your Agreement with Us, You will be required to pay for your remaining panel charges. These will be billed to You by solarcity.